GOVERNMENT OF INDIA
COMMUNICATIONS
LOK SABHA

UNSTARRED QUESTION NO:4195
ANSWERED ON:20.08.2001
UPGRADATION OF COMMUNICATION SYSTEM
RAMDAS ATHAWALE

Will the Minister of COMMUNICATIONS be pleased to state:

(a) the details of the amount allocated by the Union Government to upgrade development telecommunication systems and to make it more effective and to extend benefits to the subscribers during each of the last three years, State-wise;

(b) the number of applicants in the waiting list as on date, category-wise and State-wise; and

(c) the steps being taken to remove the continuously increasing complaints of telephone subscribers ?

Answer

THE MINISTER OF STATE IN THE MINISTRY OF COMMUNICATIONS (SHRI TAPAN SIKDAR)

(a) Details are given as per Annexure I.

(b) Details are given as per Annexure-II

(c) Following measures are being taken to improve increasing complaints of telephone subscribers:-

(i) Monitoring of fault repairs by Senior Officers.

(ii) Computerization of fault repair service in more exchanges for better monitoring of faults.

(iii) Provision of pagers to line staff for fast communication of faults in some cities.

(iv) Replacement of telephone instruments having completed expiry period in phased manner.

(v) Rehabilitation/ upgradation of external plant.

(vi) Opening of more and more remote line units in order to reduce the cable network upto subscribers premises which is the main contributor in the fault rate.

(vii) Introduction of new technology e.g. Wireless in Local Loop, Digital Line Concentrator etc. to eliminate the need for underground cable.

ANNEXURE-I

STATEMENT OF ALLOCATION OF FUNDS (FINAL GRANTS) FOR UPGRADATION OF COMMUNICATION SYSTEM DURING THE LAST THREE YEARS STATE-WISE.

(In crores)

Provisional

Sl No.	Name of Circle	1998-99	1999-2000	2000-2001
1.	A & Nicobar	16.48	27.25	23.79
2.	Andhra Pradesh	681.85	1121.70	1469.68
3.	Assam	112.69	143.51	137.38
4.	Bihar	293.16	385.04	665.28
5.	Chhatisgarh	0.00	0.00	0.00
6.	Gujarat	583.11	819.74	1014.48
7	Haryana	213.23	305.27	335.53
8.	Himachal Pr	119.98	368.09	207.19
9.	Jammu & Kashmir	52.20	111.18	87.39
10.	Jharkhand	0.00	0.00	0.00
11.	Karnataka	683.99	962.46	1140.99
12.	Kerala	730.27	926.36	851.64
13.	Madhya Pradesh	416.17	516.72	520.47
14.	Maharashtra	893.65	1236.92	1535.25
15.	NE 1	131.98	210.64	181.74
16.	NE 2	0.00	0.00	0.00
17.	Orissa	167.70	224.12	287.55
18.	Punjab	524.67	579.94	758.71
19.	Rajasthan	374.75	568.14	645.25
20.	Tamil Nadu	1007.06	1398.12	1460.36
21.	UP(E)	617.55	660.38	829.31
22.	UP(W)	438.15	529.87	500.44
23.	Uttranchal +	0.00	0.00	0.00
24.	West Bengal	669.87	798.38	795.65
25.	Delhi	918.76	956.44	979.23
26.	Mumbai	523.21	506.38	508.88
27.	Others	700.93	606.17	982.97
	TOTAL	10871.41	13962.82	15919.16

Note:- Maharashtra includes Goa, West Bengal includes Kolkata Phones and Tamil Nadu includes Chennai Phones.

+ Newly found States/Telecom Circles.

ANNEXURE-II

Waiting list as on date 30/06/2001 State-wise and category-wise

Sl.No.	Name of States	Category		
		OYT	GENERAL	TOTAL
1.	Andman & Nicobar	0	970	970
2.	Andhra Pradesh	2	161438	161440

3. Assam	16	28013	28029
4. Bihar	2	93907	93909
5. Chhatisgarh	0	9898	9898
6. Gujarat	1	238973	238974
7 Haryana	4	126548	126552
8. Himachal Pradesh	8	48707	48715
9. Jammu & Kashmir	113	45145	46258
10. Jharkhand	0	23531	23531
11. Karnataka	12	205983	205995
12. Kerala	3857	834781	838638
13. Madhya Pradesh	0	21306	21306
14. Maharashtra	24	329291	329315
15. NE1	0	13239	13239
16. NE2	8	9228	9236
17. Orissa	0	79954	79954
18. Punjab	32	226276	226308
19. Rajasthan	23	152278	152301
20. Tamil Nadu	31	174855	174886
21. UP(E)	12	102751	102763
22. UP(W)	1	103698	103699
23. Uttranchal	2	13861	13863
24. West Bengal	12	217154	217166
25. Delhi	0	0	0
26. Mumbai	0	50169	50169
TOTAL	4160	3312954	3317114

Note: Maharashtra includes Goa, West Bengal includes Kolkata phones and Tamilnadu includes Chennai Phones.